

INWO ANNUAL REPORT STATISTICS 2024-25

Tab 1 - Received By Authority

Tab 2 - Closed by Authority

Tab 3 - Closed by Subject and Outcome

Tab 4 - Closed by Authority and Outcome



1. CASES RECEIVED BY AUTHORITY

Authority Organisation	Total
A Body Unknown	1
A Health Board Unknown	19
Ayrshire and Arran NHS Board	3
Borders NHS Board	1
Dentists & Dental Practices	1
Dumfries and Galloway NHS Board	1
Fife NHS Board	11
Forth Valley NHS Board	4
Glasgow City Health and Social Care Partnership	1
Golden Jubilee National Hospital	1
GP & GP Practices	2
Grampian NHS Board	8
Greater Glasgow and Clyde NHS Board	14
Healthcare Improvement Scotland	1
Highland NHS Board	13
Lanarkshire NHS Board	9
Lothian NHS Board	22
NHS 24	3
NHS National Services Scotland	1
Orkney Health and Social Care Partnership	1
Orkney NHS Board	2
Scottish Ambulance Service	8
Shetland NHS Board	1
Tayside NHS Board	5
Total	133

2. CASES CLOSED BY AUTHORITY

Authority Organisation	Total
A Body Unknown	1
A Health Board Unknown	19
Ayrshire and Arran NHS Board	4
Borders NHS Board	2
Dentists & Dental Practices	2
Dumfries and Galloway NHS Board	1
Fife NHS Board	11
Forth Valley NHS Board	4
Glasgow City Health and Social Care Partnership	1
Golden Jubilee National Hospital	1
GP & GP Practices	6
Grampian NHS Board	9
Greater Glasgow and Clyde NHS Board	14
Healthcare Improvement Scotland	1
Highland NHS Board	12
Lanarkshire NHS Board	9
Lothian NHS Board	20
NHS 24	4
NHS National Services Scotland	2
Orkney Health and Social Care Partnership	1
Orkney NHS Board	2
Scottish Ambulance Service	9
Tayside NHS Board	4
Western Isles NHS Board	1
Total	140

3. CASES CLOSED BY SUBJECT AND OUTCOME

Stage	Outcome Group	Bullying and harassment	Concerns handling	Concerns culture	Fraud	Management practice	Other	Out of jurisdiction	Patient safety	Policy/ admin	Quality of care	Record keeping
Stage 1	Advice	13	2	0	2	8	1	16	15	2	8	2
	Not duly made	0	0	0	0	0	0	0	1	0	0	0
	Total	13	2	0	2	8	1	16	16	2	8	2
Stage 2	General discretion (s 2)	0	1	0	1	0	0	0	1	0	0	0
	Handled under previous local provisions	1	0	0	0	0	0	0	0	0	0	0
	Not duly made or withdrawn	0	0	0	0	0	0	0	0	0	1	0
	Premature	1	1	0	1	1	0	1	5	0	4	0
	Subject matter not in jurisdiction	0	1	0	0	0	0	0	0	0	0	0
	Time limit (s 10)	0	1	0	0	0	0	0	0	0	0	0
	Whistleblower test not met	0	0	0	0	0	0	2	0	0	1	0
	Total	2	4	0	2	1	0	3	6	0	6	0
Stage 3	Fully upheld	0	3	0	0	2	0	0	0	0	2	2
	Not upheld	0	1	0	0	1	0	0	0	0	0	0
	Resolved (discontinued)	0	1	0	0	1	0	0	0	0	0	0
	Some upheld	0	1	1	0	0	0	0	4	0	0	0
	Total	0	6	1	0	4	0	0	4	0	2	2
Total		15	12	1	4	13	1	19	26	2	16	4

Staffing levels	Subject unknown	Training/ supervision	Treatment of the individual	Workplace safety	Total
3	11	2	6	1	92
0	0	0	0	0	1
3	11	2	6	1	93
0	0	0	0	0	3
0	0	0	0	0	1
0	0	0	1	0	2
0	0	0	2	0	16
0	0	0	0	0	1
0	0	0	0	0	1
0	0	0	0	0	3
0	0	0	3	0	27
0	0	0	0	0	9
0	0	0	0	0	2
0	0	0	0	0	2
0	0	1	0	0	7
0	0	1	0	0	20
3	11	3	9	1	140

4. CASES CLOSED BY AUTHORITY AND OUTCOME

Stage	Outcome Group	A Body Unknown	A Health Board Unknown	Ayrshire and Arran NHS Board	Borders NHS Board	Dentists & Dental Practices	Dumfries and Galloway NHS Board	Fife NHS Board	Forth Valley NHS Board	Glasgow City Health and Social Care Partnership	Golden Jubilee National Hospital	GP & GP Practices
Stage 1	Advice	1	19	3	1	0	1	8	3	1	1	3
	Not duly made	0	0	0	0	0	0	0	0	0	0	0
	Total	1	19	3	1	0	1	8	3	1	1	3
Stage 2	General discretion (s 2)	0	0	0	0	1	0	0	0	0	0	2
	Handled under previous local provisions	0	0	0	0	0	0	1	0	0	0	0
	Not duly made or withdrawn	0	0	0	0	0	0	1	0	0	0	0
	Premature	0	0	1	0	1	0	1	0	0	0	0
	Subject matter not in jurisdiction	0	0	0	0	0	0	0	0	0	0	0
	Time limit (s 10)	0	0	0	1	0	0	0	0	0	0	0
	Whistleblower test not met	0	0	0	0	0	0	0	0	0	0	0
	Total	0	0	1	1	2	0	3	0	0	0	2
Stage 3	Fully upheld	0	0	0	0	0	0	0	0	0	0	0
	Not upheld	0	0	0	0	0	0	0	0	0	0	0
	Resolved (discontinued)	0	0	0	0	0	0	0	1	0	0	0
	Some upheld	0	0	0	0	0	0	0	0	0	0	1
	Total	0	0	0	0	0	0	0	1	0	0	1
Total		1	19	4	2	2	1	11	4	1	1	6

Grampian NHS Board	Greater Glasgow and Clyde NHS Board	Healthcare Improvement Scotland	Highland NHS Board	Lanarkshire NHS Board	Lothian NHS Board	NHS 24	NHS National Services Scotland	Orkney Health and Social Care Partnership	Orkney NHS Board	Scottish Ambulance Service	Tayside NHS Board	Western Isles NHS Board	Total
4	7	0	9	6	15	3	0	1	1	4	1	0	92
0	1	0	0	0	0	0	0	0	0	0	0	0	1
4	8	0	9	6	15	3	0	1	1	4	1	0	93
0	0	0	0	0	0	0	0	0	0	0	0	0	3
0	0	0	0	0	0	0	0	0	0	0	0	0	1
0	1	0	0	0	0	0	0	0	0	0	0	0	2
3	1	0	2	2	2	0	0	0	0	2	1	0	16
0	0	0	0	0	0	0	1	0	0	0	0	0	1
0	0	0	0	0	0	0	0	0	0	0	0	0	1
0	1	1	0	1	0	0	0	0	0	0	0	0	3
3	3	1	2	3	2	0	1	0	0	2	1	0	27
2	0	0	1	0	2	0	0	0	1	2	1	0	9
0	0	0	0	0	0	0	1	0	0	0	1	0	2
0	0	0	0	0	1	0	0	0	0	0	0	0	2
0	3	0	0	0	0	1	0	0	0	1	0	1	7
2	3	0	1	0	3	1	1	0	1	3	2	1	20
9	14	1	12	9	20	4	2	1	2	9	4	1	140